



Brisbane Valley Interagency

Agency Directory

September 2009



For information on the network contact Amy Stockwell **54241452**

Meets every 6 weeks in Fernvale or Esk

ALARA ASSOCIATION INC.	
8 Warwick Road IPSWICH Q 4305 Tel: 3817 0600 – main office www.alarainc.org.au	ALARA provides support to individuals and families within the local government areas of Ipswich and surrounding shires: <ul style="list-style-type: none"> • Direct support – community access, in home, personal care • Centre Based day respite - Luke's Place situated at Ipswich, Goodna, Laidley, Esk; operating Monday – Saturday; providing a range of social, educational and life skills activities • Recreational – Activities Department providing social, recreational and sporting activities, camps/holiday overnight retreats • R.O.P.C funding program (Respite for Older Parent Carers program) – Ipswich City and shires of Lockyer Valley and Somerset; eligibility for parent carers aged 65+ and 45+ ATSI • Emergency response funding for this region is apucied by Alara.
ALCOHOL, TOBACCO AND OTHER DRUGS (ATODS)	
Tel: 3817 2400 Craig Walters www.health.qld.gov.au/atods	Service providing individual counselling, support, and harm minimisation strategies. Also supports other services deal with clients with drug & alcohol issues. The service sees clients of all ages from the West Moreton District (Ipswich & Surrounds including Esk, Boonah, Rosewood, Fernvale, Lowood, Laidley)
AUSTRALIAN RED CROSS TRAINING SERVICES	
Humanities Building Nicolas St, Ipswich Coordinator: Glenys Rye Tel: 32816304	Offering all training needs in all regions. Courses can be catered for what is required for any particular group/persons.

Email: grye@redcross.org.au	
BLUECARE – BRISBANE VALLEY/TOOGOLAWAH	
2 Charles Street TOOGOLAWAH Q 4313 Tel: 5423 1744 Peter Conaghan www.bluecare.org.au	Provides personal care, nursing care, centre based respite & community respite, palliative care, transport, community care packages (CCPs). Catchment area: Brisbane Valley/Toogoolawah/Esk/ Moore/ Linville
BLUECARE – LOWOOD/ROSEWOOD	
49 Main Street LOWOOD Q 4311 Tel: 5427 8803 Peter Conaghan www.bluecare.org.au	Provides personal care, nursing care, domestic support, community respite, palliative care. Catchment area: Lowood/ Coominya/ Rosewood/ Marburg/ Fernvale/ Grandchester
CARERS QUEENSLAND	
31 South Street IPSWICH Q 4305 Tel: 3281 4611 Alex Galea agalea@carersqld.asn.au www.carersqld.asn.au	Provides support to carers: information, referrals, carer support groups, emotional support, counseling, carer education, advocacy, membership, art therapy, interest free loans (NILS) to low income carers.
CENTRELINK	
Shop 2, Colonial Plaza Ipswich Street ESK Q 4312 Tel: 5424 2996 www.centrelink.gov.au	The Centrelink agency in Esk is operated by Esk Lions. Opening hours: Monday to Friday 9am – 12noon
COMMONWEALTH CARELINK	
31 South Street IPSWICH Q 4305 Tel: 1800 052 222 www.commcarelink.health.gov.au	Free information source for disabilities and aged care. The centre includes Carelink and provides publications and public access. Emergency Respite for carers with specific support for young carers, working carers, ageing carers of a younger person with a disability,

	carers of those with mental health conditions. Information booklets on Mental Health and Autism Spectrum Disorders.																						
DEPARTMENT OF COMMUNITIES																							
5-7 Wharf Street IPSWICH Q 4305 Tel: 3280 1739 Trish Puzzi www.communities.qld.gov.au	The Department of Communities is a Queensland Government agency committed to promoting and supporting excellence in the delivery of human services to Queenslanders. For more information see the Community Door website: www.qld.gov.au/ngo/																						
DEPARTMENT OF EDUCATION, EMPLOYMENT AND WORKPLACE RELATIONS																							
2 Otranto Street CALOUNDRA Q 4551 Tel: 5437 2064 Debbie Rooskov www.ndco.stepscs.net.au	The National Disability Coordination Officer program works toward the Australia-wide coordination and delivery of support services for people with disabilities that are, or will be attending university, TAFE or other training organisations.																						
DEPARTMENT OF COMMUNITIES (DISABILITY SERVICES)																							
30 Thorn St IPSWICH Q 4305 Tel: 33817391 Jillian Parker www.disability.qld.gov.au	Disability Services Queensland administer, and purchase non government service providers to implement a range of individual and block funded programs. DSQ also operates a range of Professional & Specialist Services for people with a disability as defined under the Disability Services Act 2006 and an Accommodation and Respite Services for people with an intellectual disability. For details on DSQ services: www.disability.qld.gov.au/support-services/our-services.html For details on DSQ Funding Programs: www.disability.qld.gov.au/support-services/funding/ and <a 504="" 67="" 907"="" 949="" data-label="Table" href="http://www.disability.qld.gov.au/support-</td> </tr> </table> </div> <div data-bbox="> <table border="1"> <tr> <td></td> <td>services/providers</td> </tr> <tr> <td colspan="2" style="text-align: center;">ESK/KILCOY COMMUNITY SUPPORT ASSOCIATION</td> </tr> <tr> <td>PO Box 238 Esk 4311 Tel: 5424 1452 Amy Stockwell Community Development Coordinator ekcsa@somerset.qld.gov.au</td> <td>This service works with communities within the Somerset Region to develop community capacity to identify and respond to local needs and issues. The service is delivered in partnership with Somerset Regional Council, and funded by Department of Communities.</td> </tr> <tr> <td colspan="2" style="text-align: center;">IPSWICH COMMUNITY AID</td> </tr> <tr> <td>7 Jacaranda Street IPSWICH Q 4305 Tel: 3812 3437 Erik Jansink www.ipswichcommunityaid.com.au</td> <td>Social support, emergency alarms, mobility aids, transport</td> </tr> <tr> <td colspan="2" style="text-align: center;">IPSWICH WOMEN'S CENTRE AGAINST DOMESTIC VIOLENCE</td> </tr> <tr> <td>PO Box 964 Ipswich QLD 4305 Tel: 38163000 Fax: 38163100 Email: info@iwcadv.org.au</td> <td>Provides: - Individual and group counselling for women and children - Court support at Toogoolawah, Gatton, Richlands and Ipswich - Education and training for schools, community groups and service providers - Crisis support - DVPO application support</td> </tr> <tr> <td colspan="2" style="text-align: center;">KARINYA FAMILY SUPPORT PROGRAM</td> </tr> <tr> <td>12 Ferrett St, Ipswich QLD 4305 Jeff Hewitt, Project Officer Tel: 38123358 Email: karinya_staff@arafmiql.org</td> <td>Karinya provides short-term respite for voluntary carers of family members with a mental illness in the West Moreton region. It is part of Arafmi QLD's range of programs for carers. These include carer workshops, carer support groups and 24 hour phone support for mental health carers.</td> </tr> <tr> <td colspan="2" style="text-align: center;">LIONS CLUB OF ESK INC</td> </tr> <tr> <td>PO Box 111 ESK Q 4312 Tel: 5424 2536</td> <td>Motto is 'We serve' <ul style="list-style-type: none"> Provides a Centrelink Agency in Esk </td> </tr> </table> 		services/providers	ESK/KILCOY COMMUNITY SUPPORT ASSOCIATION		PO Box 238 Esk 4311 Tel: 5424 1452 Amy Stockwell Community Development Coordinator ekcsa@somerset.qld.gov.au	This service works with communities within the Somerset Region to develop community capacity to identify and respond to local needs and issues. The service is delivered in partnership with Somerset Regional Council, and funded by Department of Communities.	IPSWICH COMMUNITY AID		7 Jacaranda Street IPSWICH Q 4305 Tel: 3812 3437 Erik Jansink www.ipswichcommunityaid.com.au	Social support, emergency alarms, mobility aids, transport	IPSWICH WOMEN'S CENTRE AGAINST DOMESTIC VIOLENCE		PO Box 964 Ipswich QLD 4305 Tel: 38163000 Fax: 38163100 Email: info@iwcadv.org.au	Provides: - Individual and group counselling for women and children - Court support at Toogoolawah, Gatton, Richlands and Ipswich - Education and training for schools, community groups and service providers - Crisis support - DVPO application support	KARINYA FAMILY SUPPORT PROGRAM		12 Ferrett St, Ipswich QLD 4305 Jeff Hewitt, Project Officer Tel: 38123358 Email: karinya_staff@arafmiql.org	Karinya provides short-term respite for voluntary carers of family members with a mental illness in the West Moreton region. It is part of Arafmi QLD's range of programs for carers. These include carer workshops, carer support groups and 24 hour phone support for mental health carers.	LIONS CLUB OF ESK INC		PO Box 111 ESK Q 4312 Tel: 5424 2536	Motto is 'We serve' <ul style="list-style-type: none"> Provides a Centrelink Agency in Esk
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<p>Bea Wallace www.lionsclubs.org.au</p>	<ul style="list-style-type: none"> • Administers an invalid aids library, free of charge. • Provides fundraising assistance for local community services – for example they make quarterly donations to Brisbane Valley Social Care and to Blue Care.
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QUEENSLAND HEALTH

<p>Central Intake Unit Community Health</p>	<p>Referrals for Community Health services including ACAT, HACC, HOME CARE, CHILD HEALTH, YOUNG PEOPLE'S HEALTH, FAMILY SUPPORT SERVICE, TASSC (THERAPY & SUPPORT SERVICES FOR CHILDREN), ADULT HEALTH SERVICE, & THE LIGHTEN UP PROGRAM.</p> <p>Service is located in Bell Street Health Plaza 21 Bell Street Ipswich</p> <p>Contact with the service is by: In Person Phone 1800 607 030 Fax 3817 2453 Email: Central Intake Unit ? VMCHS@health.qld.gov.au</p> <p>All services have eligibility criteria which will be discussed with referrer at point of contact</p>
<p>Family Support Services Peter Sabel 3817 2394</p>	<p>Family Support Services provide support to families who are stressed, assisting them to achieve their goals. Families must have children under the age of 13. The type of support includes emotional support, parenting, budgeting, home organisation, and helping to connect with the wider community.</p>
<p>Norette Polster Community Health Nurse</p>	<p>Community Health Nurse (Norette) Works out of Esk hospital and links in with HACC, BlueCare, RSL Care services</p>

<p>Sally Doyle Social Worker based at Esk Hospital sally_doyle@health.qld.gov.au</p> <p>Ainsley Harch Health Promotion Officer Ainsley_harch@health.qld.gov.au Ph 38184813</p> <p>Sandi Clancy School Based Youth Health Nurse At Lowood and Laidley State High Schools</p>	<p>Provides aged care assessments Delivers cardiac rehabilitation program including education, monitoring etc Diabetes support group will be started in Toogoolawah Health promotion in the areas of Drug, alcohol and tobacco.</p> <p>Social Worker (Sally) works out of Esk Hospital and provides a social work service to inpatients and adult community members in Esk and surrounding areas. This service encompasses counselling on an individual and family basis across a range of needs (this includes issues associated with acute and chronic illness, carer stress, trauma, anxiety / depression associated with illness). The service also encompasses advocacy and group programs.</p> <p>Health promotion in the area of alcohol, tobacco and other drugs.</p> <p>I provide access to a health professional in the school for students, parents and staff re anything that concerns adolescent health and well-being. I provide individual consults, health education and referral to other services. It is a confidential service which is not affiliated with Education Queensland.</p>
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REFERRAL FOR ACTIVE INTERVENTION (RAI)

<p>273 Brisbane St IPSWICH Qld 4305 Tel: 3281 2086 Fax: 3812 7641 raiipswich@missionaustralia.com.au</p>	<p>We provide intensive assistance for families with children aged between 0 – 10 yrs. Referral come from schools, Queensland Health, and Child Safety. We can work with families from Riverview / Dinmore through to Karalee, Fernvale, Lowood, Mt Tarampa, Laidley and Boonah. Support provided includes assistance with parenting, living skills, health assessments, counselling, social activities and access to other services.</p>
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RELATIONSHIPS AUSTRALIA

14 Brisbane Street
IPSWICH Q 4305
Tel: 3282-7503
Deborah Briggs
www.relationships.com.au

GAMBLING HELP SERVICE:
The GHS involves counselling people who are experiencing problems with gambling addiction including family members who are directly affected by it. (this service is free to clients).

VICTIMS OF CRIME SUPPORT SERVICE:

VCSS involves counselling people who have experienced a crime (e.g. sexual assault, physical assault, robbery) & who may be traumatised as a result of this (this service is free to clients).

AFTERCARE RESOURCE CENTRE:
ARC involves counselling adults who were abused whilst they were in institutions - e.g. schools & correctional centres (this service is free to clients).

RELATIONSHIPS COUNSELLING

(both for existing and long-term relationship issues, those entering marriage, and new relationships).

PARENTING ORDERS PROGRAM

MEDIATION

FAMILY DISPUTE RESOLUTION

MEALS ON WHEELS

General enquiries:
Debbie Dennien
0428541866
d.dennien@bigpond.com

Lowood:
Coordinator: Di Wood
54665088
Treasurer: Jeff Hewitt
0419279103

Esk:
Pres: Jocelyn Cameron
54242553
Sec/Treas: Reg Mills
54241191

www.gmow.org

Meals subsidised at \$2.40 per meal by HACC
Average cost to client is \$7.50
Non-Hacc clients are also serviced
Catchment Area: Esk, Toogoolawah, Lowood, Fernvale.

NATIONAL DISABILITY COORDINATION OFFICER

Debbie Rooskov
Ph: 5437 2064 / 0400 721 451
8 Otranto Avenue
CALOUNDRA Q 4551
www.ndco.stepscs.net.au

National Disability Coordination Officer Program.

Works toward the Australia-wide coordination and delivery of support services for people with disabilities that are, or will be attending university, TAFE or other training organisations.

OUR HOUSE, TOOGOLAWAH

Les Penrose
54230401

Respite care – in home, day programs and overnight care.

OKC (SPIRITUS)

9 Bannerman St, Riverview Q 4303
Ph: 38102900
Fax: 38102999
Email: okc@spiritus.org.au
Carolyn Perry (Coordinator)

Family counselling service for families at risk of breakdown.

Focus on working with children 5 – 18 years.

OZCARE

Tel: 3432 6000
Kathy Ferguson
Kristine Jones
Sheena Adams
www.ozcare.org.au

Ozcare is a leading not for profit organisation that provides a wide range of health and community services throughout Queensland.

Ozcare is based in Ipswich and covers services from Gales/Camira through to Fernvale/Lowood to Laidley Boonah areas.

CAPS based on 5 hours care per week and we have 10 rural packages EACH Packages provide services including nursing of up to 20 hours per week and can be for rural areas.

Veteran Home Care packages: home maintenance, domestic assistance, gardening

RED CROSS – homelessness early intervention

1 Cane Street
 IPSWICH Q 4304
 Tel: 3282 0633
 Brian Hull
www.redcross.org.au

The Homelessness Early Intervention (HEI) Service offers assistance to people who are at risk of becoming homeless. Trained staff provide support to people to maintain secure accommodation and reduce the risk of homelessness. Assistance provided through the service includes:
 Outreach including home visits.
 Linking clients with specialised service agencies and community support services.

Housing and tenancy referral.

This service provides support to people in the Ipswich, Esk and Laidley Local Government areas who are at risk of becoming homeless.

RED CROSS - Toogoolawah

54231322

Food, clothing, fuel etc.

RSL CARE

Julie Waters
 1300 796111
www.rslcare.com.au

RSL Care is one of Australia's most respected, not-for-profit providers of HomeCare, retirement living and residential care to the ex-service and wider communities. Provides care services to help people stay in their own home.

SPIRITUS WEST MORETON

9 William St, Goodna 4300
 32808910
 Respite Coordinator: Lyn Francis
 M: 0424144544
rfrancis@spirtus.org.au

Funded to provide respite to older parent carers but not limited to any certain age. We have DAP funding from D. S. Community to help parents caring for a child with a disability to sustain the family to stay in their own home.

ST VINCENT DE PAUL

Margaret Moffat
 Tel: 5424 2555
www.vinnies.org.au

The service provides emergency relief within Esk area. Open Monday and Friday mornings. Outside of these times an answering service is provided that is checked frequently.

TARAMPA AFTER CARE CENTRE

449 Lowood/Minden Road
 TARAMPA Q 4311
 Tel: 5426 8314
 Tony Sherlock

The centre provides Level 3 Supported Accommodation for those people aged over 40 who have a disability, mental health or intellectual impairments or aged care needs. Residents generally are homeless with no family or social structures.

WEST MORETON WOMEN'S HEALTH

Sara Ellis
www.health.qld.gov.au

Service providing support, social, therapy groups: (self-esteem, childhood sexual abuse survivors), library, individual counselling. The service sees all women 15 years and over from the West Moreton District (Ipswich & Surrounds including Esk, Boonah, Rosewood, Fernvale, Lowood, Laidley & Springfield).

Notes



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