

ASSISTANCE FOR RESIDENTS OF SOMERSET

South East Queensland Rainfall & Flooding, 22-28 February 2022



Activated locations: Somerset Local Government Area.

If you are experiencing personal hardship or require emotional support as a result of the South East Queensland Rainfall and Flooding event, assistance is available. You may be eligible for financial or other assistance to help you get back on your feet.

When completing grant applications online, please ensure your personal details are entered exactly as they appear on your driver's licence (e.g. spelling of your name) and Medicare card. If you have dependants, list them in order as stated on your card.

Commonwealth / State Grants

Emergency Hardship Assistance

\$180 per person (up to \$900 for a family of five or more) for people who are unable to meet their immediate essential needs for temporary accommodation, food, essential clothing and medication. It can take up to five days for payments to reach your bank account.

Essential Services Hardship Assistance

\$150 per person (up to \$750 for a family of five or more) for people who have experienced the loss of one or more essential services for more than five days.

Essential Household Contents Grant *

One-off payment for households who are uninsured or unable to claim insurance as a contribution towards replacing or repairing essential household contents. Up to \$1,765 for single adults and up to \$5,300 for couples/families.

Structural Assistance Grant *

One-off payment towards the cost of repairs to uninsured, owner-occupied homes to ensure the home is habitable, secure and safe. Up to \$10,995 for single adults and up to \$14,685 for couples/families.

Essential Services Safety & Reconnection Scheme *

To help owner/occupied households reconnect essential services that were damaged by a disaster. Up to \$200 towards a safety inspection for each essential service needing reconnection (electricity, gas, water and sewerage or septic system) and up to \$4,200 towards repair work.

* Income Test

Weekly income must be less than:

- individual: \$988 (\$51,398 per year)
- couple: \$1,367 (\$71,061 per year)
- sole parent, one child: \$1,368 (\$71,110 per year)
- couple, one child: \$1,694 (\$88,111 per year).

For each additional child add a further \$327 per week; for each dependent adult add \$378 per week.

HOW TO ACCESS GRANTS



Apply online at:

www.qld.gov.au/SEQrecoverygrants



Or for help applying call the Community Recovery Hotline:

1800 173 349



If you require further assistance visit the Community Recovery Hub



Community Recovery Hub



Lowood Community Recovery Hub

Lutheran Church Hall

43 Park Street, Lowood

Open daily (7 days): 9.00am - 5.00pm

Services available at a hub include:

- Psychological, emotional, and personal support including counselling
- Financial and practical assistance
- Housing support
- Information to support clean up and recovery: Flood-specific information about safe clean up, managing health concerns, and how to cope
- Information and referral to non-government organisations and local services



Eligible Local Government Areas: Brisbane, Bundaberg, Fraser Coast, Gladstone, Gold Coast, Goondiwindi, Gympie, Ipswich, Lockyer Valley, Logan, Moreton Bay, Noosa, North Burnett, Redland, Scenic Rim, Somerset, South Burnett, Southern Downs, Sunshine Coast, Toowoomba, and Western Downs.

Australian Government Disaster Recovery Payment & Disaster Recovery Allowance

Available to people significantly affected by the floods subject to eligibility requirements.

For more information or to make a claim visit

www.servicesaustralia.gov.au/south-east-queensland-floods-february-2022 or call 180 22 66.